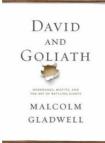
DAVID AND GOLIATH: UNDERDOGS, MISFITS, AND THE ART OF BATTLING GIANTS

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When people in authority want the rest of us to behave, it mattersfirst and foremosthow they behave. This is called the principle of legitimacy, and legitimacy is based on three things. First of all, the people who are asked to obey authority have to feel like they have a voicethat if they speak up, they will be heard. Second, the law has to be predictable. There has to be...

Reader's Opinions

I was not impressed. Although I have liked Gladwell's other books, this one was a miss. While I recognize that he finds empirical studies to support the central ideas of his books and am generally okay with that, he went too far with David and Goliath. It was clear that he had a conviction that he wanted to persuade